**Lancaster County Food Hub**

**Volunteer FAQ**

1. What is the cost of the clearances I need?

There are no charges for the PA Criminal and Child Line Clearances for Volunteers. You only need to do FBI Clearances if you have lived outside of PA within the last 10 years.

1. What days and times will I work?

We will work with you to establish a schedule that fits for you and the area you want to serve in. Schedules can vary depending on your availability.

1. Is there a minimum age to volunteer?

The minimum age to volunteer is 18.

1. I would like to do something to benefit the Food Hub with my family. Are there any opportunities for this?

Yes, there are! Examples include a children’s clothing drive or a canned food drive for items we need. Please email our volunteer coordinator [volunteer@lcfoodhub.org](mailto:volunteer@lcfoodhub.org) to discuss these options.

1. What should I wear when I volunteer?

Please dress comfortably including sturdy close-toed shoes. If you are working in the Food Hub during distributions, it can become chilly in the colder weather so plan to bring a sweatshirt or jacket.

1. What if I am traveling and cannot come during my scheduled time?

No worries! Just let the manager in your area know when you plan to be away.

1. What if there is bad weather on a day I am supposed to volunteer? Should I still come in?

The safety of our volunteers is of utmost importance. We will send an email to our volunteers by 6:00am if the weather is inclement and let them know the status of our operations. However, it is ALWAYS your decision to come in or not.

1. Do you have weekend volunteer opportunities?

We are not operating on weekends and all volunteer opportunities occur Monday through Friday.

Other questions: Please email the volunteer coordinator at [volunteer@lcfoodhub.org](mailto:volunteer@lcfoodhub.org).